

Frequently Asked Questions

Q: How do you become a registered medical cannabis patient?

A: To become a patient you must fill out the Vermont Marijuana Registry registration packet in its entirety, which can be found on the [VMR website](#). You can complete your application (and renewals) online through the VMR's VisualVault. Keep in mind that CeresMED **does not** issue medical cannabis cards. If you have any questions directly related to the application, please contact the Vermont Marijuana Registry.

Q: Who can register for a VMR card?

A: You need to have an established relationship with your doctor for at least three months*, receive written approval from your doctor, be a resident of Vermont, and have an approved medical condition: cancer, glaucoma, multiple sclerosis, HIV/AIDS, epilepsy, Crohn's disease, PTSD, Parkinson's disease, or a disease/condition/treatment that produces one or more of the following symptoms: cachexia or wasting syndrome; chronic pain; severe nausea; or seizures.

*The 3-month rule shall not apply under the following circumstances:

- A patient has been diagnosed with a terminal illness, cancer, or acquired immune deficiency syndrome, or is currently under hospice care.
- The patient had been diagnosed with a debilitating medical condition by a health care professional in another jurisdiction in which the patient had been formerly a resident and the patient, now a resident of Vermont, has the diagnosis confirmed by a health care professional in this State or a neighboring state, and the new health care professional has completed a full assessment of the patient's medical history and current medical condition, including a personal physical examination.
- A patient who is already on the Registry changes health care professionals three months or less prior to the annual renewal of the patient's registration, provided the patient's new health care professional has completed a full assessment of the patient's medical history and current medical condition, including a personal physical examination.
- A patient is referred by his or her health care professional to a health care professional who specializes in diagnosing and treating certain debilitating medical conditions and that specialist has completed a full assessment of the patient's medical history and current medical condition, including a personal physical examination.

Q: What do I need to bring to my dispensary appointment?

A: If this is your first time visiting CeresMED, please arrive to your appointment with the following items:

- Medical Cannabis Card issued by the Vermont Marijuana Registry
- Secondary form of State-Issued photo ID
- DD214 or other form of that verifies Veteran status (if applicable)
- Cash or debit card, depending on form of preferred form of payment

In addition to this, we request that clients visiting for the first time arrive 15 minutes prior to their appointment in order to fill out paperwork. If you are returning for a standard appointment, you are only required to bring your Medical Cannabis Card and form of payment.

Q: How much cannabis can I legally purchase and possess as a VMR patient?

A: As a VMR patient you are legally allowed to purchase up to 2oz of cannabis (or Cannabis Weight Equivalent) and 7 clones in a 30-day period. As a VMR patient you may possess up to 2oz of cannabis, 2 mature cannabis plants, and 7 immature cannabis plants at any given time.

Q: Do I need a special container to transport cannabis from the dispensary?

A: No. The rule requiring patients to transport cannabis in a locked container was eliminated shortly after Vermont legalized recreational cannabis on July 1st, 2018.

Q: Can I be penalized for using cannabis while driving?

A: Yes. It is illegal to use cannabis while operating a vehicle in Vermont, even if you are a VMR patient.

Q: Can I legally give cannabis to friends and family?

A: As of July 1st, 2018, gifting cannabis is legal under Vermont law. However, providing cannabis to minors is illegal, as is possessing more than 1oz (for non-VMR patients).

Q: Where can I find a Product Menu?

A: Our current product inventory is available on our [website](#). Please note that some of these items may be in transit and may not be immediately available at the dispensary. If you have any questions about inventory, please contact your dispensary.

Q: Can a registered Caregiver visit the dispensary without their client?

A: Yes, Caregivers may schedule appointments and purchase products on behalf of their client.

Q: Can I make purchases at multiple dispensary locations?

A: Each dispensary license offers two locations. CeresMED patients can make purchases at either our Burlington or South Burlington locations, while CeresMED South patients can make purchases in either Middlebury or Brattleboro. CeresMED South patients may not purchase from CeresMED or vice versa.

Q: Do I need an appointment to make purchases? How do I schedule an appointment?

A: All patients must make an appointment to visit the dispensary—walk-ins are not available. To schedule an appointment, call your dispensary or visit our [Make An Appointment](#) page.

Q: How do I schedule a delivery to my home?

A: Deliveries can be made anywhere in the state of Vermont. To receive a delivery, the address you provide must match your address in the Vermont Marijuana Registry. Deliveries must be scheduled at least a week in advance and **you must be present in order to receive the delivery**. Please be prepared with your Medical Cannabis Card. To schedule a delivery, please call Customer Service at 844-283-9333.

Q: What forms of payment do you accept?

A: CeresMED accepts cash and debit cards as forms of payment.

Q: What is your Return Policy?

A: Due to the nature of products being sold, we are currently unable to accept returns of any medicated product, even if it is unopened. All Open products come with a lifetime warranty and may be returned to us for a free replacement under the following conditions:

- Returns must be made within 30 days of purchase.
- You must present a hard copy receipt or exit label (we cannot look up your order history).
- Product must be returned in its original packaging with all of its original components (we do not need the magnet/wooden appliqué).

A sales associate will assess the product functionality and replace it with the same type of product if it is deemed faulty. We will not accept a cartridge or Dabaratus that is more than half empty.

Q: Do you offer Financial Aid?

A: CeresMED offers a Financial Aid Program based on the 3SquaresVT Program. To qualify, clients must provide proof that they are currently enrolled in 3Squares. Applications can be acquired at our dispensaries. We also offer a Veterans discount.

Q: Can an employer require me to be drug-tested if I am a patient of the VMR?

A: Yes. Employers in Vermont are free to conduct employment screening at their discretion.

Q: Can an employer prevent me from working or performing certain tasks because I am a patient of the VMR?

A. That depends. The Vermont Marijuana Registry is completely confidential –employers are not entitled to know if you are using marijuana for symptom relief. However, it is illegal to use cannabis while operating vehicles or machinery, and you could be held liable if you do.

Q: Can I own a firearm if I am a patient of the VT Marijuana Registry?

A: Yes. The use of medical cannabis for symptom relief is legal in the state of Vermont, and the Vermont Medical Marijuana Registry is completely confidential –the Federal government does not have access to the names of patients. For more information on this topic and for guidance on CBD-dominant products that provide symptom relief without intoxication, please call our customer service representatives at 844-283-9333. Consume Responsibly!

Q: Can I be prosecuted by the Federal government if I am a patient of the VMR?

A: Yes. Cannabis is still Federally illegal and there is always a possibility that these laws will be enforced. Transporting medical cannabis from Vermont to another state or country is illegal and may result in criminal penalties.